

DAMIEN SHERIDAN

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PROFILE

A highly accomplished and results-oriented Senior Program and Project Manager with over two decades of extensive IT expertise and a proven track record of delivering complex programs across diverse industries. I excel in managing large-scale infrastructure, cutting-edge cybersecurity initiatives, and seamless cloud migrations, leveraging established methodologies such as PMP, Prince2, and PMI-ACP (Agile) to guarantee project success. My leadership approach focuses on cultivating high-performing teams and collaborating effectively with senior management to instigate significant business change, optimize processes, and implement strategic solutions. I am recognized for my meticulous attention to detail, strong sense of ownership, and exceptional stakeholder engagement skills, ensuring projects are consistently delivered on time, within scope, and to the highest standards.

CORE COMPETENCIES

- * Infrastructure & Security Projects
- * Cloud Migration & Deployment
- * Program & Portfolio Management
- * Business Transformation
- * Cybersecurity & Data Protection
- * Vendor & Stakeholder Management
- * Large-scale Office & Network Upgrades
- * Global Project Delivery
- * Methodologies: PMP, Prince2, PMI-ACP (Agile)

SECTORS & CLIENTS

- * Sectors: Financial Services, Retail, Public Sector, Automotive, Life Sciences, Utilities, Construction
- * Notable Clients: Mastercard, UPS (Marken), Digital Realty, VHi, AerCap, Primark, Airbnb, Microsoft, Bank of Ireland, Logicalis, and MSPs

KEY ACHIEVEMENTS

- * Successfully managed infrastructure projects with a combined value exceeding \$8.5 billion, including significant mergers and acquisitions.
- * Spearheaded critical cybersecurity initiatives, overseeing the deployment of leading solutions such as CheckMarx, BlackDuck, SentinelOne, Rapid7, and CyberArk.
- * Orchestrated the successful migration of numerous global offices and data centers across Europe, Asia, and the US.
- * Received a nomination for Leading IT Department by IT@Cork in 2008, a testament to exceptional departmental performance.

PROFESSIONAL EXPERIENCE

Project Manager – IT Digital Operations

ICON Clinical Trials | May 2023 – Present

- * Spearheading the delivery of Data Centers across EU and US, ensuring stringent alignment with business requirements and compliance standards.

- * Managed a comprehensive Qualys vulnerability project, successfully addressing over 10,000 security concerns.
- * Overseeing robust governance, reporting, and proactive stakeholder engagement for all digital infrastructure projects.

Technical Project Manager – Database Engineering

Mastercard | Sept 2022 – May 2023

- * Collaborated effectively with onshore teams to align critical database builds for the Avanti program, ensuring full compliance for both customer-facing and internal applications.
- * Skillfully managed scope, resources, and schedules across multiple intricate workstreams, providing precise weekly progress reports and efficient issue resolution.

Infrastructure IT Program Manager

Marken (UPS) | March 2022 – August 2022

- * Led multiple impactful infrastructure projects, including strategic office relocations across EMEA and APAC, and significant Azure cloud initiatives such as Intune, Teams, and Zoom integrations.
- * Coordinated complex server, network, WLAN, and telephony upgrades, ensuring minimal disruption and strong strategic alignment.

Infrastructure & Security Program Manager

ORNUA | April 2021 – November 2021

- * Managed a diverse portfolio of security and infrastructure projects, encompassing a major cloud migration to Azure and critical security enhancements (PAM, Malware, Ransomware).
- * Ensured rigorous compliance and successfully delivered strategic application migrations to the cloud.

Senior IT Program Manager

Digital Realty Trust | October 2020 – March 2021

- * Oversaw the seamless integration of Interxion and Digital Realty networks, deploying advanced security tools and establishing secure connectivity across all sites.
- * Managed comprehensive environment harmonization, including stringent security and network compliance.

IT Security Program Manager

Logicalis (VHi) | Jan 2020 – Oct 2020

- * Led critical cybersecurity programs, effectively addressing compliance gaps through initiatives such as secure coding, penetration testing, and server hardening.
- * Collaborated closely with clients and vendors to develop and implement effective remediation strategies.

Global Infrastructure Project Manager

AerCap | July 2018 – Nov 2019

- * Managed worldwide network and security projects, including a large-scale Citrix migration, Windows 10 deployment, and seamless cloud integrations (Azure, AWS).

- * Delivered successful DevOps environment migrations and critical security enhancements, ensuring uninterrupted operational continuity.

Campaigns Management Program Lead

Fujitsu / Airtricity | Dec 2017 – Mar 2018

- * Directed GDPR-compliant data analytics and business intelligence projects, expertly coordinating cross-functional vendor teams to meet challenging deadlines.

Application Development Senior Project Manager

Accenture / Bank of Ireland | Aug 2016 – Oct 2017

- * Managed diverse multi-vendor teams and streamlined processes, significantly reducing manual effort through automation and increasing project capacity by an impressive 30%.

- * Oversaw key infrastructure and automation projects supporting non-production environments.

ICT Buildout Project Manager

Airbnb | Jan 2016 – Aug 2016

- * Led successful European office IT rollouts, including the flagship Dublin office for 450 users, meticulously coordinating with construction teams and US stakeholders under demanding schedules.

ICT Services Program Manager

Primark | Jan 2015 – Jan 2016

- * Managed office fit-outs and comprehensive infrastructure upgrades for retail and corporate spaces across Dublin and Reading, ensuring seamless integration with global network services.

Construction & Data Centre Support Manager

Latista / Microsoft | Apr 2014 – Jan 2015

- * Managed Data Centre Construction Management services outside the US, ensuring strict SLA adherence and smooth operations across EMEA and APJ regions.

Program Manager (Strategy)

LeasePlan | Sep 2013 – Apr 2014

- * Led core network upgrades and strategic data centre consolidations, coordinating effectively with vendors and internal teams to minimize downtime and optimize governance.